

When will my item be delivered?

We aim to deliver all items within seven working days of your order being placed, depending on availability. All parcels or Gift Vouchers should be delivered within 2/3 working days.

Large, bulky items such as Garden Furniture will be delivered within 5/7 working days, depending on the day of order. Any items ordered from midday Thursday to Friday will be despatched on Monday or Tuesday the following week. Bulky items that need to be palletised may take an extra day and so could be despatched at the latest Wednesday of that week.

Pallet deliveries will be delivered to the kerbside only.

We will confirm bulky items or pallet orders with an email to arrange a date for delivery.

Delivery Charges?

Online Deliveries

We charge £4.99 delivery on an order up to £100 and FREE delivery on orders over £100 for MAINLAND UK, EXCLUDING parts of Scotland, Ireland, Isle of Man & The Channel Islands. We can deliver to the following postcodes, but there will be a surcharge. AB31-38, AB39-AB56, IV1-IV28, IV30-IV32, IV36, IV40-49, IV51-IV56, IV63, KA2-28, KW1-KW17, PA20-PA49, PA60-78, PH4-44, PH49-50, BT, IM, HS, ZE - Please ring on 0151 339 3195 or email info@burleydamgardencentre.co.uk and we will quote for these postcodes.

Store Deliveries

We can deliver items that you buy in store. Delivery charges are as follows:

Orders under £150

- Wirral & Local Area - £7.99
- Liverpool & Flintshire Area including CH3, CH4, CH6, CH7 & CH8 - £12.99

Please ring on **0151 339 3195** or email info@burleydamgardencentre.co.uk and we will quote for postcodes outside of these areas.

Orders over £150

Orders over £150 are FREE of charge.

Something is missing from my delivery...

If anything is missing from your delivery or an item is broken, please call us immediately on **0151 339 3195** or email us: info@burleydamgardencentre.co.uk

Please refer to our terms for further details.

I have received the wrong product...

Please call us immediately on **0151 339 3195** or email us: info@burleydamgardencentre.co.uk and we will arrange to rectify any errors as soon as possible.

My order hasn't arrived yet ...

Please allow 7 working days for delivery. However, if your item(s) has still not arrived by this time then please call us on **0151 339 3195** or email us: info@burleydamgardencentre.co.uk



Burleydam Garden Centre - Chester Road, Little Sutton, South Wirral CH66 1QW
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